

OPENING
MONDAY, **Aug. 27, 2012**

Saddletowne and Martindale Rider's Guide

For the Northeast CTrain extension and feeder-bus network.



calgarytransit.com

call 403-262-1000

Calgary Transit

Onward/ Enable public transit, walking and cycling as the preferred mobility choices for more people.



THE CITY OF
CALGARY



Calgary Transit is pleased to announce the opening of the new 2.9 kilometre extension of the Northeast LRT on Monday Aug. 27, 2012. This CTrain extension provides two new stations – Martindale and Saddletowne. As well, there are new and revised bus routes to serve the communities of Martindale, Taradale, Saddle Ridge and Skyview Ranch. The new stations place the LRT within a short walk or cycling trip for most residents of these communities. Access to the LRT by local bus routes will be shorter – up to 15 minutes compared to some of the current routes – and provide improved connections to local businesses, shopping, neighbourhood schools and the new Genesis Wellness Centre. Limited Park and Ride opportunities are also available at the Saddletowne Station for those who require this service.

Calgary Transit staff will be available at the following locations to answer your questions and provide individual route schedules.

McKnight Westwinds CTrain Station

Tuesday, Aug. 21

3–7 p.m.

Genesis Centre (7555 Falconridge Blvd. N.E.)

Wednesday, Aug. 22

4–8 p.m.

McKnight Westwinds CTrain Station

Thursday, Aug. 23

3–7 p.m.

NE CTrain Extension Opening Event

Saddletowne CTrain Station

Saturday, Aug. 25

11 a.m. – 2 p.m.



Introduction to Saddletowne and Martindale CTrain stations

In conjunction with the LRT extension, there are new and revised bus routes serving the communities of Saddle Ridge, Martindale, Taradale and Skyview Ranch. Shorter travel times, improved access to local businesses, shopping, neighbourhood schools and a Park and Ride facility are just a few of the benefits transit customers can look forward to with the opening of the northeast CTrain extension.

This Rider's Guide provides information about the new stations, an overview of the new and revised bus routes and frequency of service. For detailed route schedules and trip planning, visit calgarytransit.com or call 403-262-1000. Pocket schedules with detailed stop and schedule information are available at the Calgary Transit Customer Service Centre at 224 Seventh Ave. S.W.

Saddletowne CTrain Station

Saddletowne CTrain Station is centrally located within Saddletowne Circle. The station design incorporates two gently rolling canopies centred by two 12-metre internally lit spires. The design will undoubtedly provide a landmark within the town centre, as well as functioning as an object aiding in wayfinding within Saddletowne Circle. Most residents of Saddle Ridge and Taradale can reach the new Saddletowne Station by walking or cycling. Other features of this station include bike lockers and racks, 131 stalls in the Park and Ride lot (half of the stalls may be reserved), accessible parking and passenger drop-off zones. Landscaping has been incorporated into the station to provide strong sightlines and high levels of visibility to ensure pedestrian safety.

Martindale CTrain Station

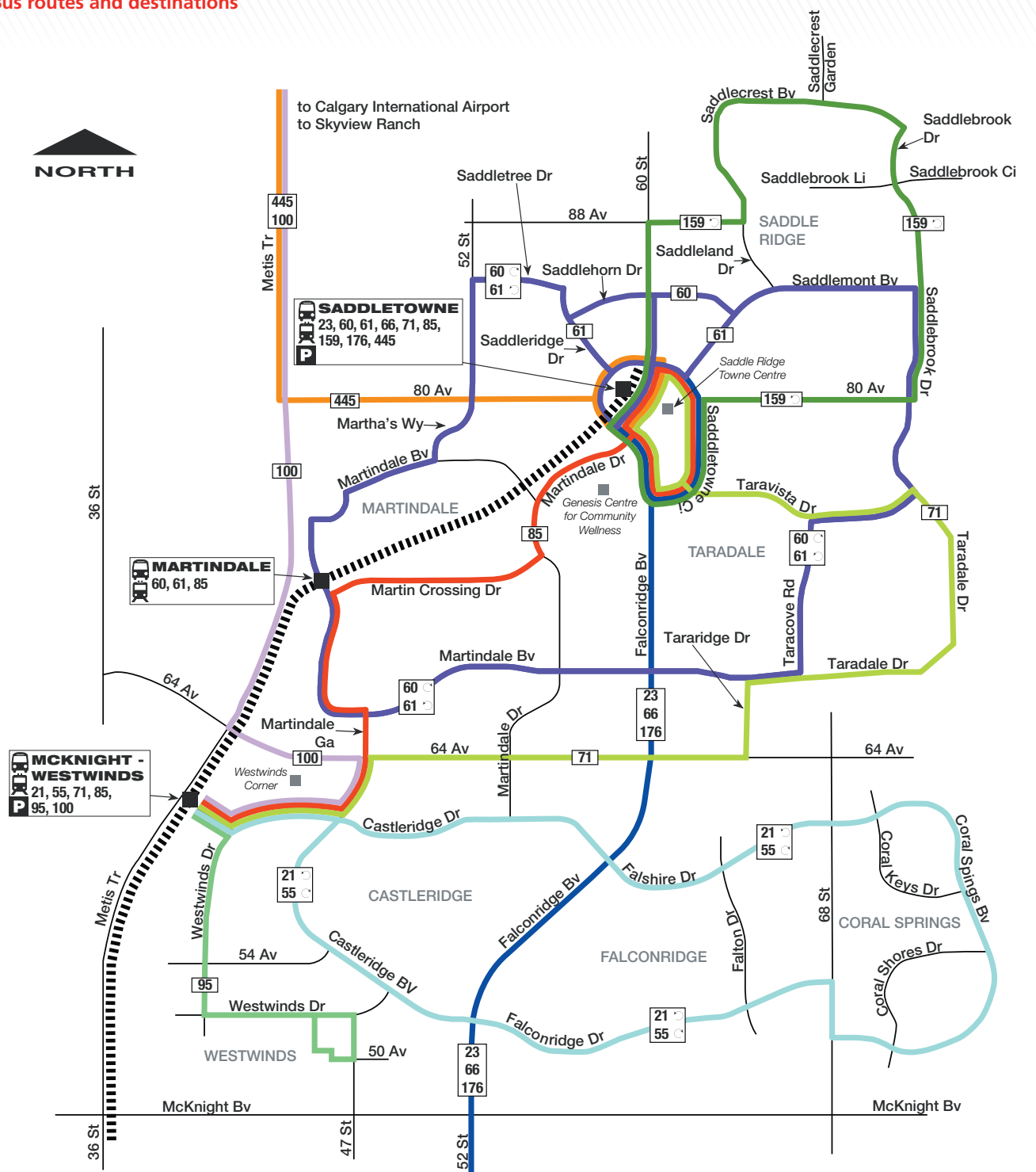
Martindale CTrain Station is a split platform located in the heart of the community on Martindale Boulevard. The station design process included the Community Consultation Committee (CCC). The CCC worked with Calgary Transit and Transportation Infrastructure to address the topics of station appearance, noise, landscaping and neighbourhood parking in the communities that surround Martindale CTrain Station. Most residents of Martindale can reach the new Martindale Station by walking or cycling. Some features of the station include at-grade pedestrian access, bike racks and crossing gates. A public art piece inspired by the community and created by an internationally recognized artist stretches between Martindale and Saddletowne CTrain stations.

CONTENTS

Introduction to Saddletowne and Martindale CTrain stations	1
Saddletowne, Martindale and McKnight-Westwinds Bus routes and destinations	2
Getting around your community	3
Martindale CTrain Station and bus stops	4
Saddletowne CTrain Station, bus terminal and Park and Ride	5
New routes	6
Routes:	
60 Taradale	8
61 Martindale	9
71 Taracove	10
85 Martin Crossing	11
159 Saddlebrook	12
445 Skyview Ranch	13
CTrain map and frequencies	14
Transit fares	15
Public Art at Saddletowne and Martindale CTrain stations	16
Transit information sources	18
Calgary Transit: Your safety and security	20

Saddletowne, Martindale and McKnight-Westwinds

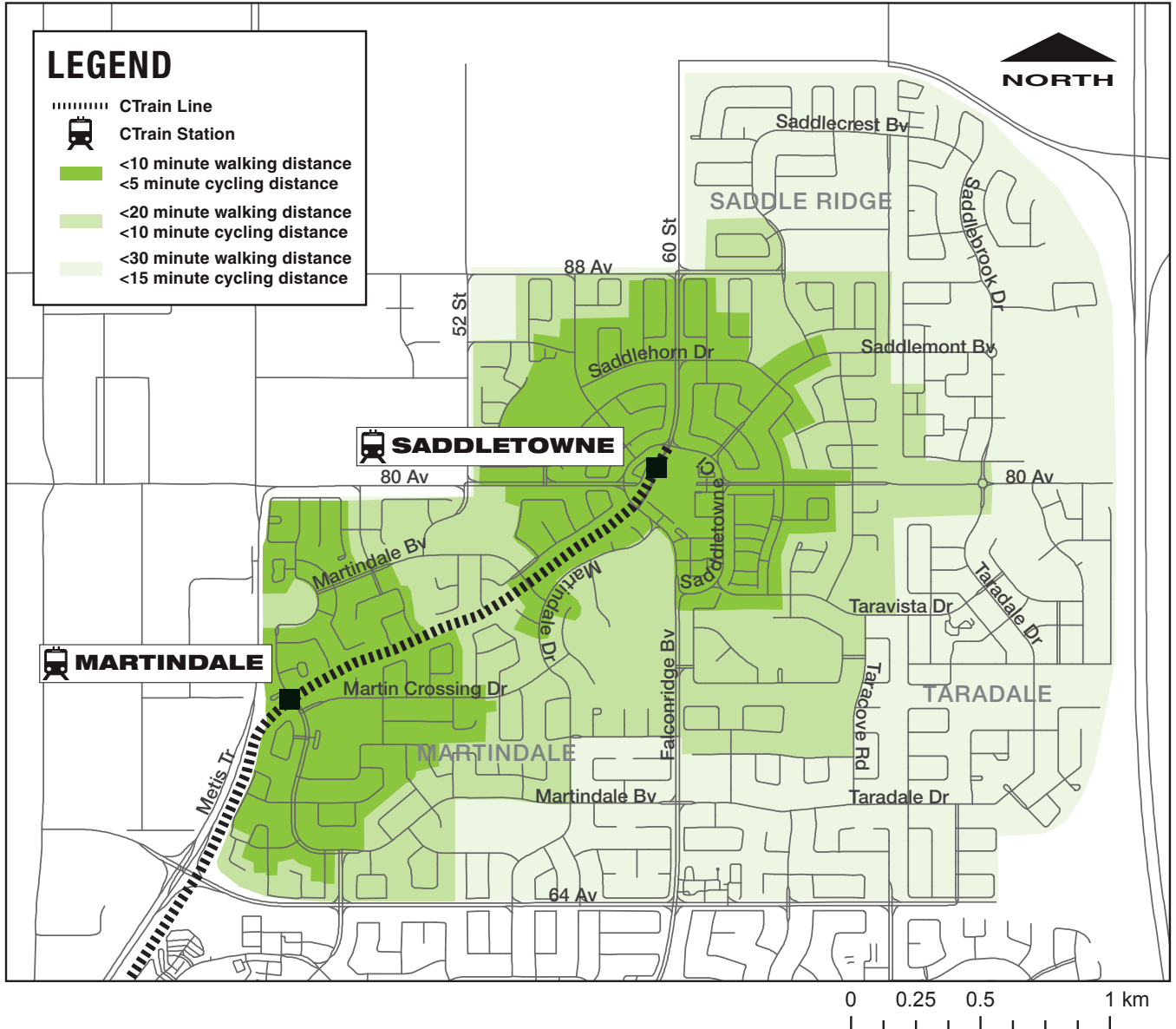
Bus routes and destinations



Getting around your community

Walk and cycle times to Saddletowne and Martindale CTrain stations

In addition to taking the bus, residents surrounding Saddletowne and Martindale CTrain stations have the benefit of conveniently walking or cycling to the CTrain stations and bus terminals. At most, residents will have an enjoyable 30-minute walking or 15-minute cycling travel time. Walking and cycling reduces our impact on the environment and promotes a healthier lifestyle. Calgary Transit provides bike lockers at most CTrain stations, and bike racks are available at all stations at no cost. For more information, go to calgarytransit.com.



Martindale CTrain Station and Bus Stops



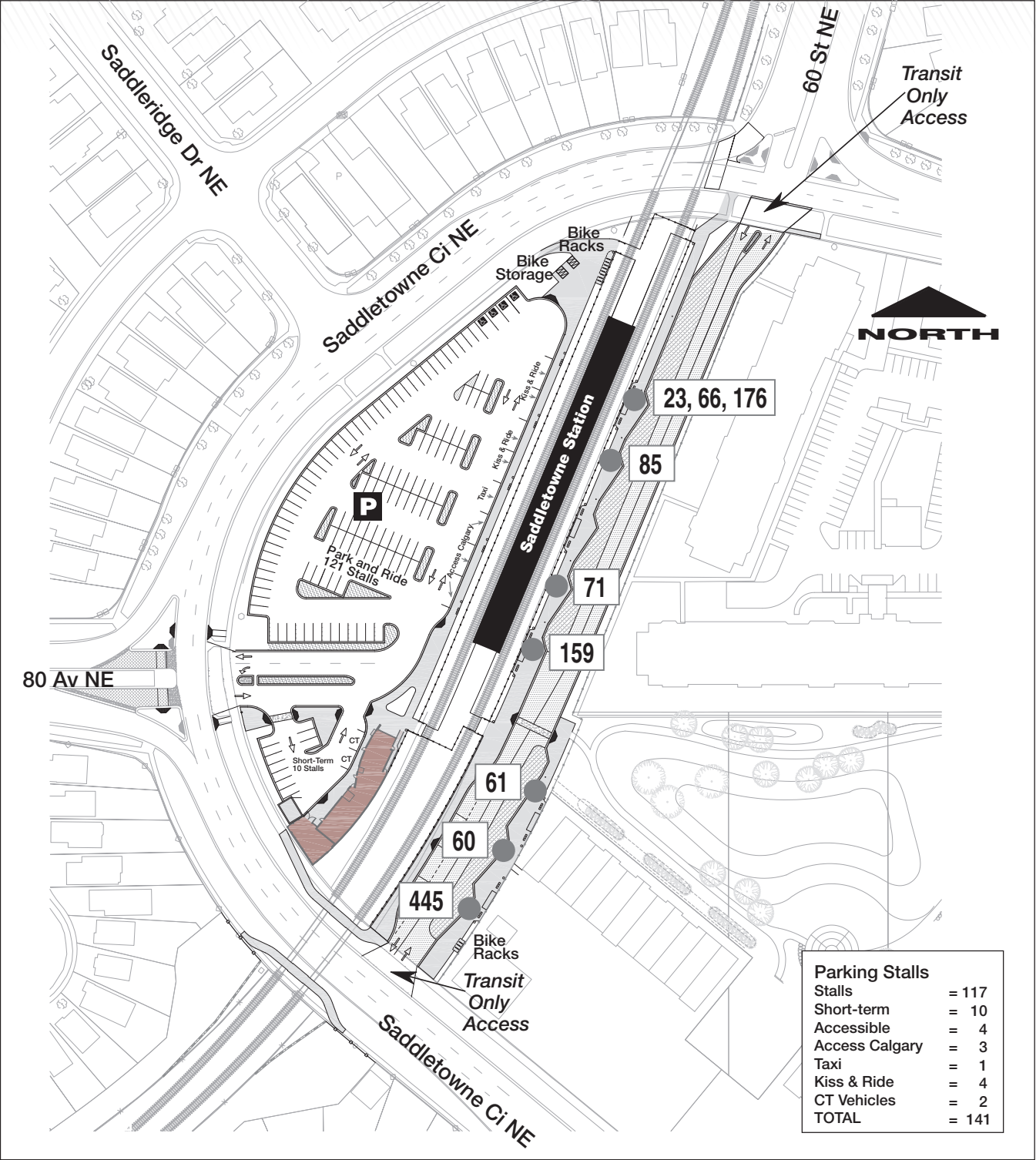
Bus Route Numbers

60 – Taradale

61 – Martindale

85 – Martin Crossing

Saddletowne CTrain Station, Bus Terminal and Park and Ride



Bus Route Numbers

23 – Foothills Industrial
 61 – Martindale
 60 – Taradale

66 – Blackfoot Express
 71 – Taracove
 85 – Martin Crossing

159 – Saddlebrook
 445 – Skyview Ranch

New routes

More options and quicker travel times

Effective Aug. 27, 2012

Current route	New options	Revision details
59	71 - Taracove 159 - Saddlebrook	Route 59 discontinued Route 59 replaced by routes 71 and 159
60	60 - Taradale 61 - Martindale 71 - Taracove 85 - Martin Crossing 159 - Saddlebrook	Revised to connect to Saddletowne and Martindale bus terminals and CTrain stations. Service on 80th Avenue, Taradale Drive and to McKnight-Westwinds CTrain Station replaced by routes 159, 71 and 85 respectively.
61	60 - Taradale 61 - Martindale 71 - Taracove 85 - Martin Crossing 159 - Saddlebrook	Revised to connect to Saddletowne and Martindale bus terminals and CTrain stations. Service on 80th Avenue, Taradale Drive and to McKnight-Westwinds CTrain Station replaced by routes 159, 71 and 85 respectively.
85	60 - Taradale 61 - Martindale 85 - Martin Crossing 159 - Saddlebrook	Revised to connect to Saddletowne, Martindale and McKnight-Westwinds bus terminals and CTrain stations. Service in the community of Saddle Ridge replaced by routes 159 and 60/61.
445	445 - Skyview Ranch	Revised to connect the community of Skyview Ranch with Saddletowne bus terminal and CTrain Station.
23, 66 , 176	23 - Foothills Industrial 66 - Blackfoot Express 176 - 52nd Street Express	Revised to connect to Saddletowne bus terminal and CTrain Station.

Please see individual maps for details.

Routes 21, 55, 95, 100 and 555 remain the same.

New route	New name	New route details
71	71 - Taracove	New service connecting the community of Taradale to Saddletowne and McKnight-Westwinds bus terminal and CTrain stations.
159	159 - Saddlebrook	New counter-clockwise service replacing Route 59 Saddlecrest. Service connecting the community of Saddle Ridge to Saddletowne bus terminal and CTrain Station.

Please see individual maps for details.

Current and new bus travel times to a CTrain station

The new bus routes have been improved to provide a faster connection to a CTrain station by up to 15 minutes.

Travel time in minutes						
Current		New				
Current route	McKnight-Westwinds CTrain Station	New Route	McKnight-Westwinds CTrain Station	Martindale CTrain Station	Saddletowne CTrain Station	Average travel time savings
60	25	60	--	10	15	10 – 15
61	25	61	--	10	15	10 – 15
		71	20	--	15	New service
85	25	85	10	10	10	15
59	30	159	--	--	15	15
445	35	445	--	--	20	10

Please see individual maps for details.

School service

For information regarding special school routes and schedules, please visit calgarytransit.com or contact your school for route and schedule information.

Route 60 // Taradale

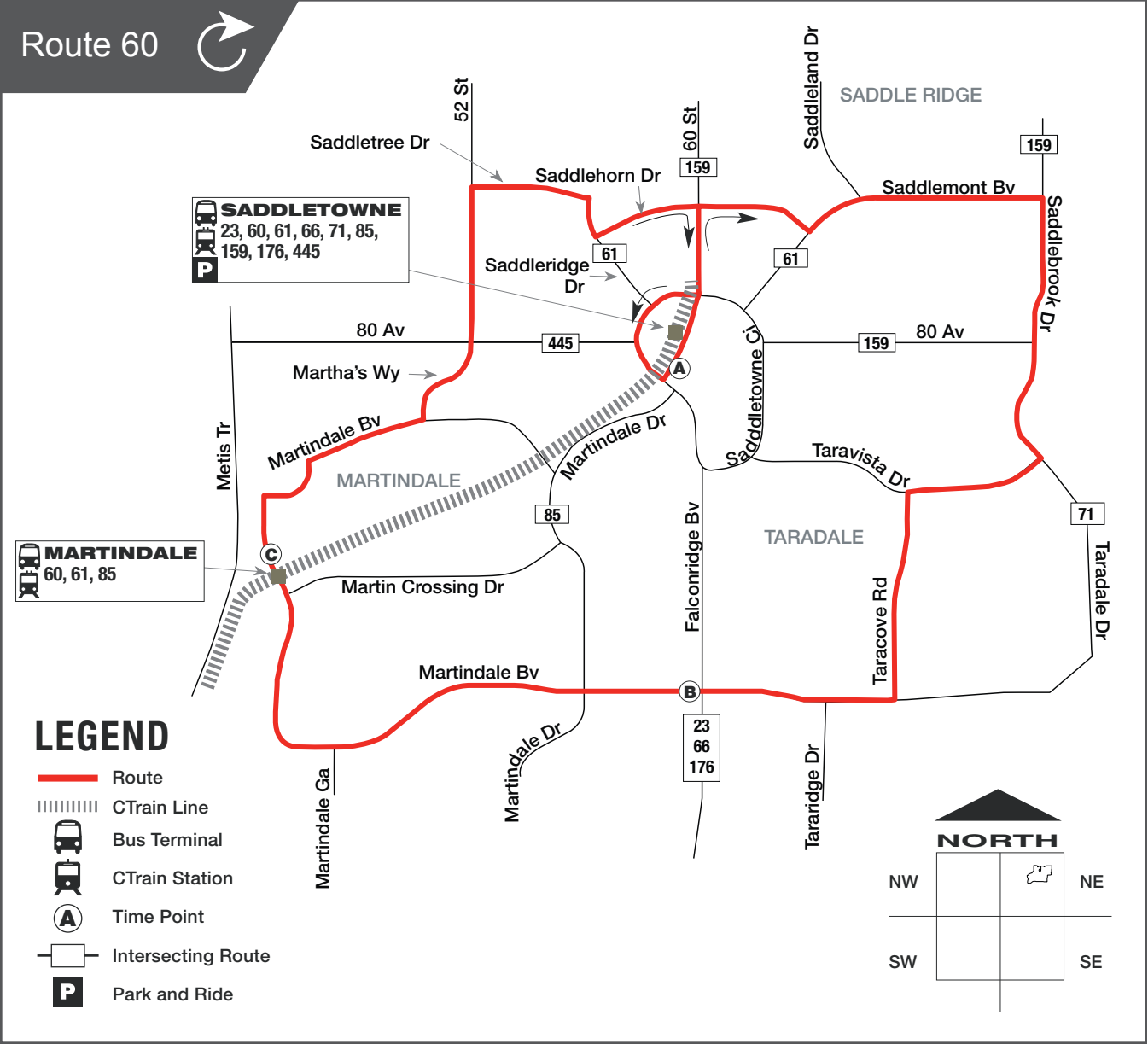
10 –15 minutes to the closest CTrain station

Connecting to Saddletowne and Martindale CTrain stations

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 19 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Evening	Day	Evening	Day
15	30	15	30	30	30	30



Route 61 // Martindale

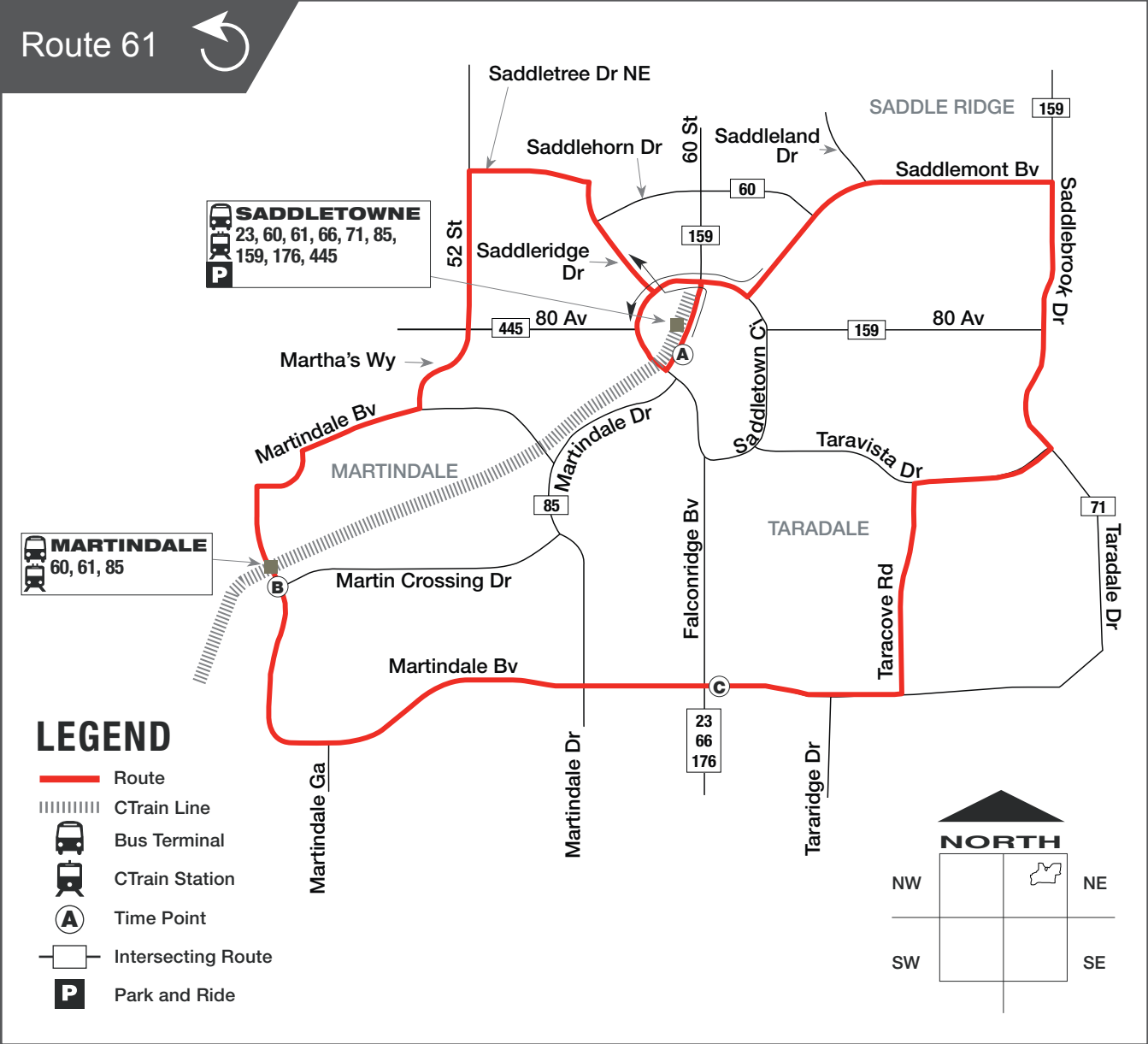
10–15 minutes to the closest CTrain station

Connecting to Saddletowne and Martindale CTrain stations

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 19 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Evening	Day	Evening	Day
15	30	15	30	30	30	30



Route 71 // Taracove

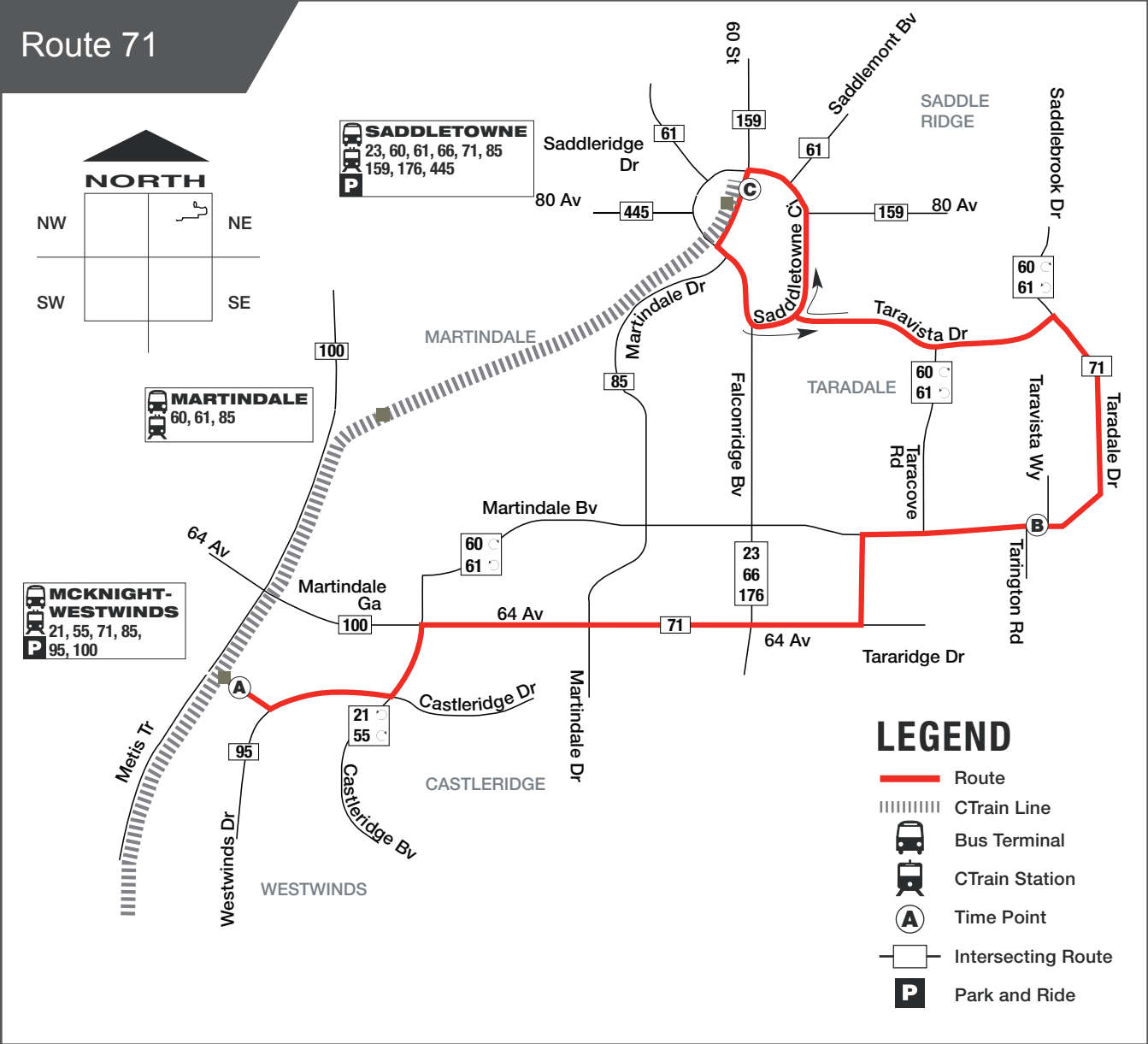
15 – 20 minutes to the closest CTrain station

Connecting to Saddletowne and McKnight-Westwinds CTrain stations

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 19 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Evening	Day	Evening	Day
15	30	15	30	30	30	30



Route 85 // Martin Crossing

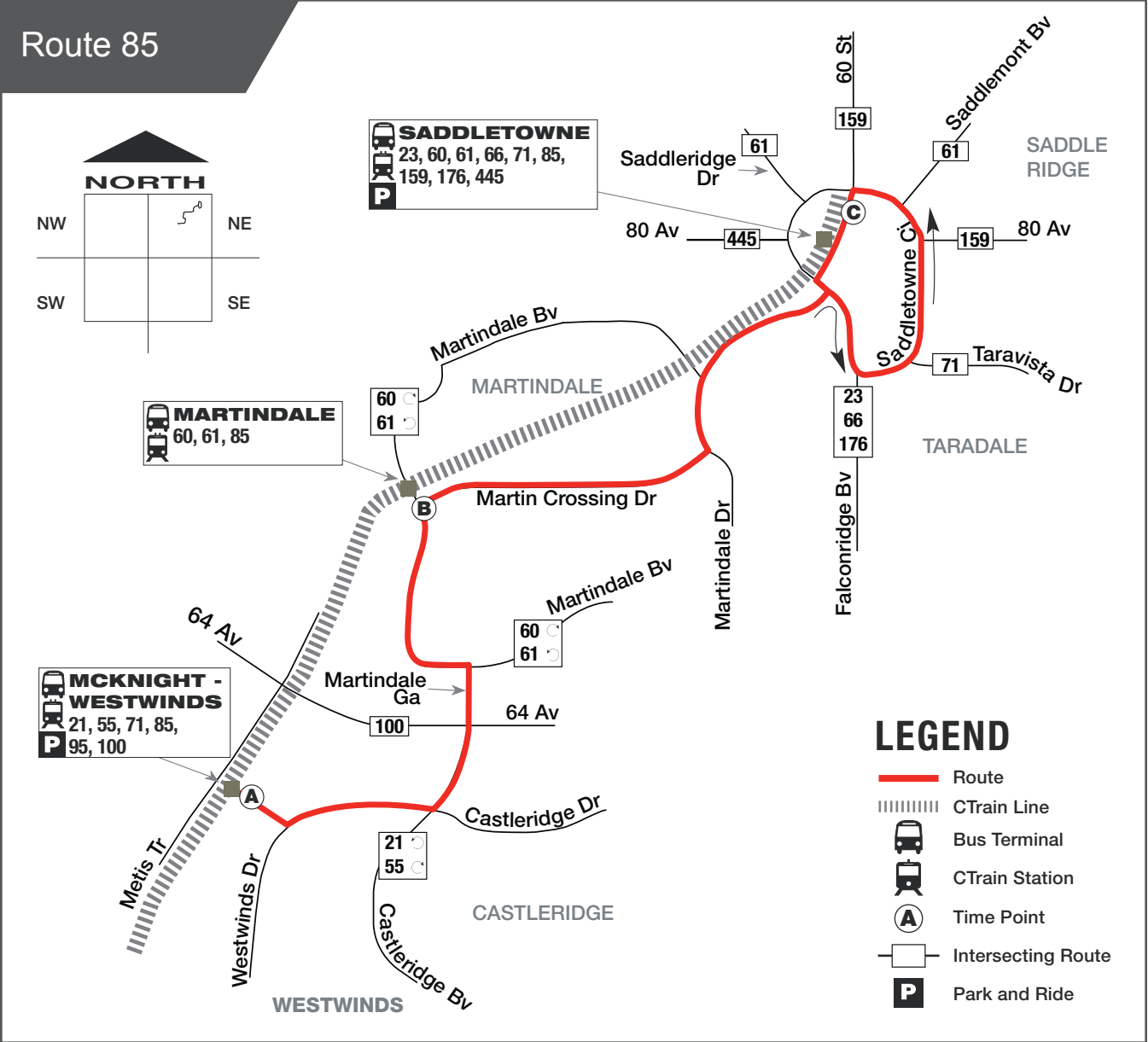
10 minutes to the closest CTrain station

Connecting to Saddletowne, Martindale and McKnight-Westwinds CTrain stations

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 19 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Evening	Day	Evening	Day
15	15	15	30	30	30	30



Route 159 // Saddlebrook

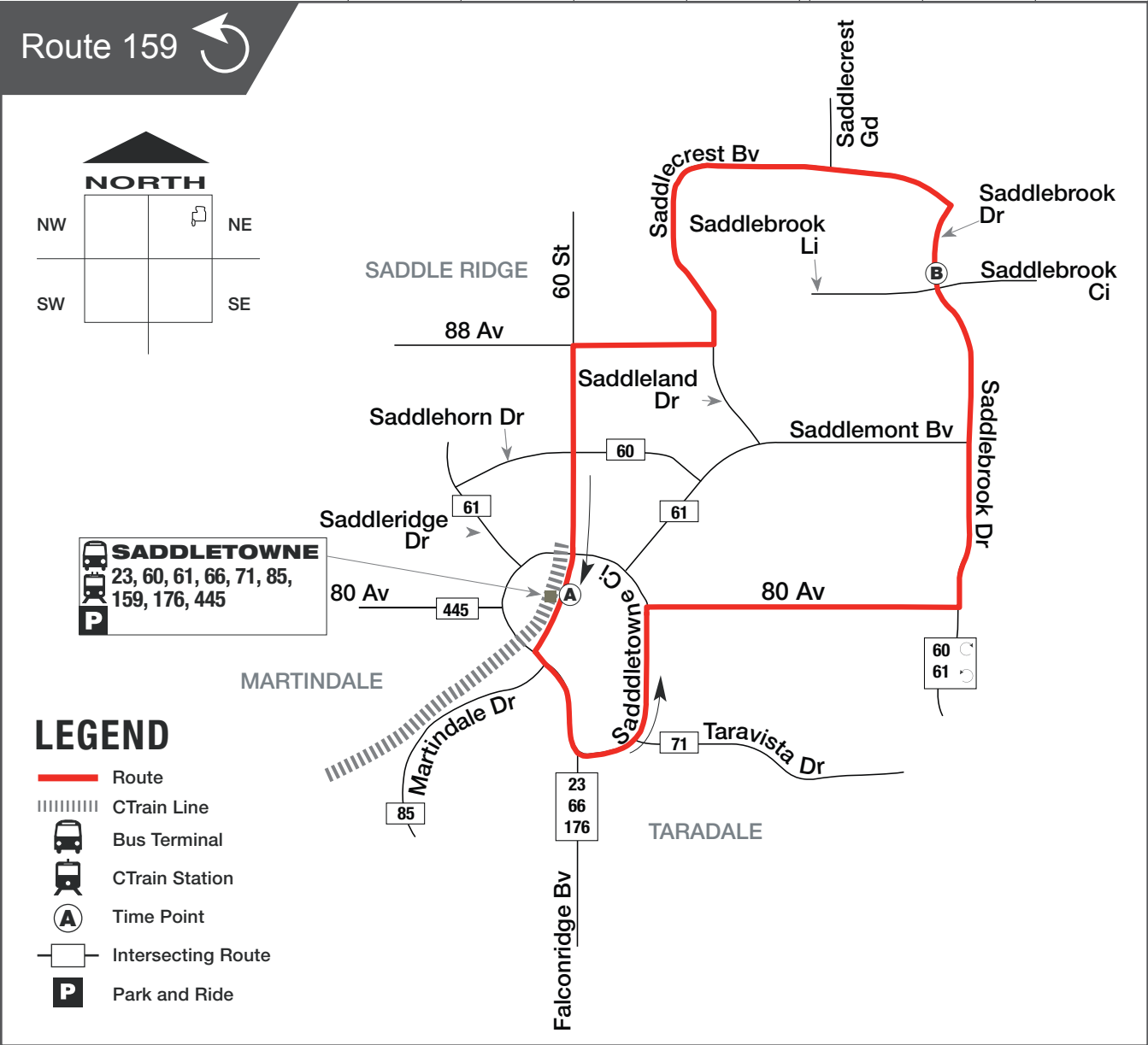
15 minutes to the closest CTrain station

Connecting to Saddletowne CTrain Station

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 19 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Evening	Day	Evening	Day
15	30	15	30	30	30	30



Route 445 // Skyview Ranch

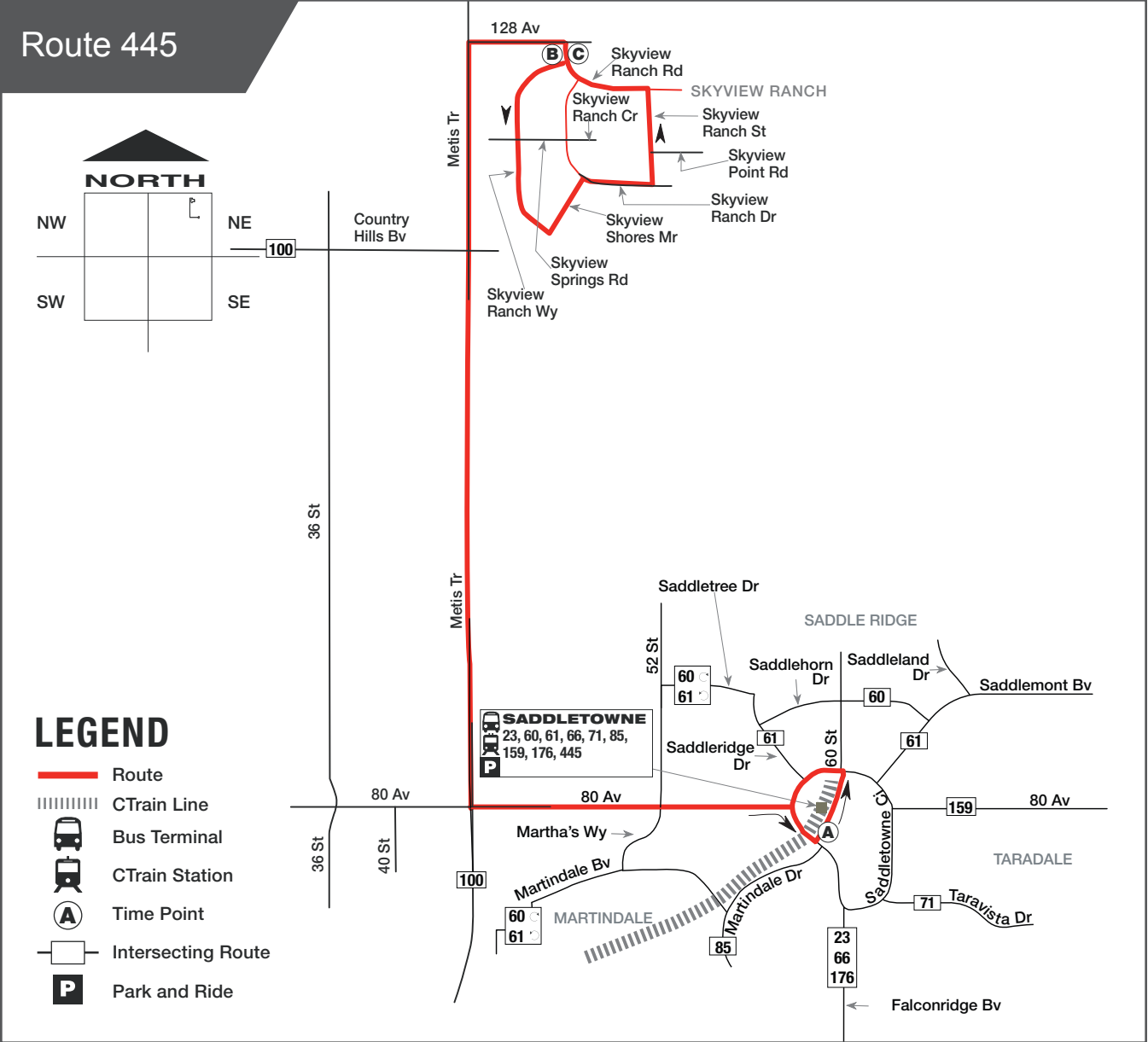
20 minutes to the closest CTrain station

Connecting to Saddletowne CTrain Station

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 19 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Evening	Day	Evening	Day
25	--	25	--	--	--	--



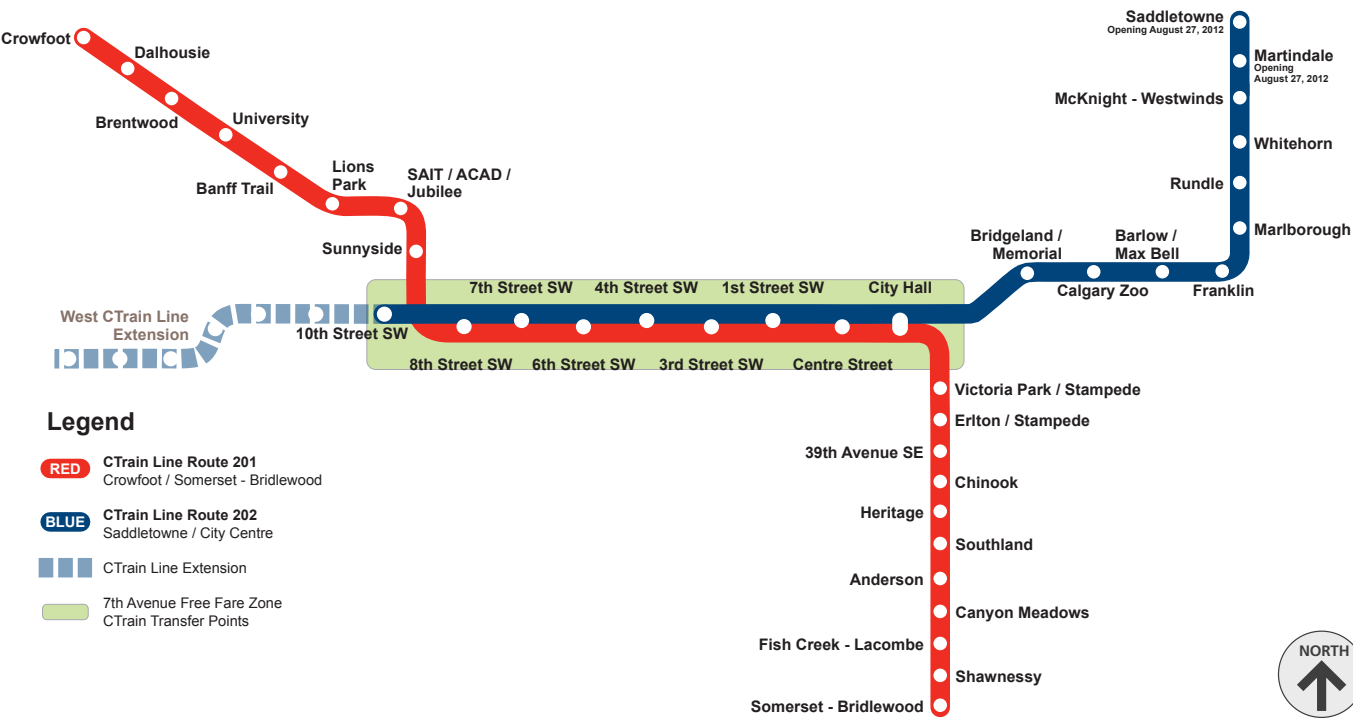
CTrain map and frequencies

Effective Aug. 27, 2012

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 19 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Evening	Day	Evening	Day
4 – 7	10	4 – 7	10 – 15	10 – 15	10 – 15	10 – 15



Transit fares

Transit fares are the same for the bus and the CTrain. There are a number of ways to pay for your trip.

Fare options (subject to change)

A valid ticket, monthly pass, day pass, transfer or exact cash fare is required to ride Calgary Transit buses or CTrains.

Fare Options	Adult	Youth
	15 years old and over	Grades 1–12 and/or 6–14 years old
Single ticket/cash	\$2.75	\$1.75
Book of 10 tickets	\$27.50	\$17.50
Monthly passes	\$94.00	\$57.50
Day passes	\$8.25	\$5.25
Children (ages five and under)	Free (when accompanied by a fare-paying customer)	

Where to buy your transit tickets

There are a number of locations to purchase transit tickets, ticket books and monthly passes. For your convenience, here are some of the city-wide vendors:

- Calgary Co-op
- Canada Safeway
- Mac's Convenience Stores
- Shoppers Drug Mart

Visit calgarytransit.com for a full list of vendors.

Senior Citizens' Transit Pass

Available only from Calgary Transit Customer Service Centre.

Annual fee	\$55.00
GIS (Guaranteed Income Supplement) recipients	\$15.00



Public Art at Saddletowne and Martindale CTrain stations

It would be hard to miss the public art that begins at the new Martindale LRT station and takes riders on a journey down the corridor towards the Saddletowne station. Artist David Dahlquist (in collaboration with his studio, RDG Dahlquist Art Studio) is responsible for the more than 162 metres of mixed media mural which, through a variety of materials, symbols and the use of ambient lighting, creates an engaging, culturally and contextually rich experience for CTrain users.

The mural is a sculptural installation that weaves together the physical and symbolic connections of rivers to the city through which they flow. Rivers represent a dynamic cross-cultural connection, complete with metaphors of time, flow, current, nature, past, present and future. The story of the Bow and Elbow rivers, for instance, is that of the people and life in Calgary, including the original First Nations inhabitants. The installation combines many different materials – glazed terra cotta, pattern-cut metal, and LED lighting – to create a unique and meaningful “river” that speaks to the community, the site and the history of our people.

One significant aspect of this public art project is the degree to which the community was engaged. Two workshops were hosted by the artist, one at a neighbourhood elementary school and one at the Genesis Centre for Community Wellness. These workshops solicited hands-on involvement and saw participants generate a wide variety of symbols, cultural artifacts related to Calgary’s history, patterns and motifs that were then “offered to the river.” Each one of these visual symbols has been incorporated into the final design and appears to float along the course of the river. As a result, the artwork became a truly collaborative effort, reflective of the community’s contributions and spirit.

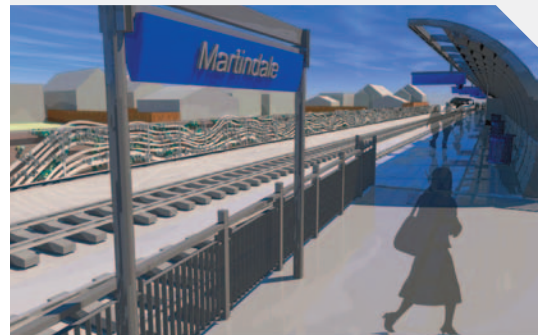
David Dahlquist is an internationally-recognized public artist and teacher. He has completed more than 50 large-scale public commissions for a range of private, public, and institutional clients. David is a storyteller whose work is about creating meaningful experiences for the public. For more information about David, RDG Dahlquist Art Studio and their work, visit www.rdgusa.com.

CITY OF CALGARY’S PUBLIC ART PROGRAM

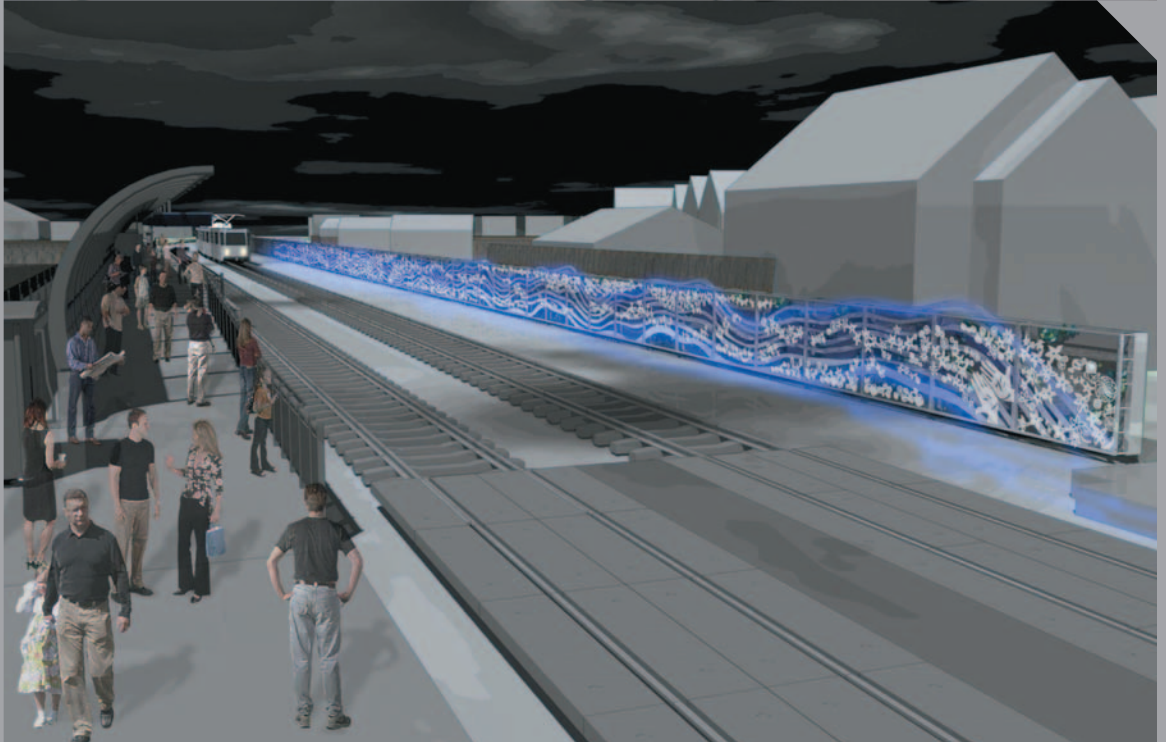
Implemented in 2004, the Public Art Policy guides the evolution of a distinct and vibrant artistic character for the city’s public places.

The City of Calgary Public Art Program works with City departments to acquire great public art that impacts Calgary’s urban landscape and transforms the way Calgarians see, think and experience the city around them.

Learn more at calgary.ca/publicart or on Facebook at facebook.com/calgarypublicart.



(TOP)
Daytime concept
rendering provided by
David Dahlquist.
(BOTTOM)
Nighttime concept
rendering provided by
David Dahlquist.



Transit information sources

Calgary Transit website

At calgarytransit.com, we provide trip planning, information about schedules, individual route maps, fares, accessible transportation, customer services and upcoming events.

Trip planning

Calgary Transit Trip Planner

Calgary Transit Trip Planner will provide you with a complete itinerary of your trip, including where to catch your bus or train, transfer connections and a complete schedule for departure and arrival.

To plan your trip using Calgary Transit Trip Planner, go to calgarytransit.com

Google Transit

You can also plan your trip using Google Transit. Go to calgarytransit.com/html/google.

Teleride

Teleride is an interactive telephone information system that provides the most current schedule information for your bus stop. Call 403-974-4000 and enter your four-digit stop number (located at the bottom of the sign at your bus zone), to obtain the departure times of the next three buses. You can also obtain future schedule times or general transit information.

Teletext

Text the four-digit bus stop number to 74000 on your mobile device and you will receive a message back with the next departure times of the bus for that location. Register online at calgarytransit.com to receive enhanced service with added convenience and flexibility. Standard text messaging and data rates apply.

Twitter

Twitter is a rich resource of instantly updated information. It is easy to stay updated on a wide variety of topics. Join today and follow: @calgarytransit

Transit email alerts

Register for Transit email alerts and receive information regarding your specific route, emergency route detours and CTrain updates. For more information, visit calgarytransit.com.

System map and pocket schedules

The transit system map shows all Calgary Transit bus and CTrain routes.

A pocket schedule for each individual route shows a route's frequency and travel time. The schedule also list bus stop location, a route map, the four-digit Teleride number and other helpful information.

The transit system map and pocket schedules are available from the Calgary Transit Customer Service Centre 224 Seventh Ave. S.W.

Customer Service

The Customer Service Centre (224 Seventh Ave. S.W.) is open weekdays from 10 a.m. to 5:30 p.m. You can purchase passes or tickets, obtain printed transit maps, route schedules and other brochures, or receive help planning your transit trip. The Lost Property Office is also located here (telephone: 403-268-1600).

Customer Service representatives can be reached at 403-262-1000 (6 a.m. to 9 p.m. weekdays, and 8 a.m. to 6 p.m. on weekends and holidays). Customer Service representatives can assist you in finding the bus or CTrain route you need, tell you where your bus zone or stop is located and where to transfer for connecting transit services.



Park and Ride

Calgary Transit provides Park and Ride lots at most CTrain stations and several locations on main line bus routes, for transit customers who wish to park their vehicles and take transit.

Free parking is available on a first-come, first-served basis. Half of the stalls at CTrain Park and Ride locations have been designated for reserve parking. Reserved parking guarantees customers a parking space from 2 a.m. to 10 a.m. on weekdays. After 10 a.m. the reserved parking areas are available for general parking.

For more information regarding Park and Ride locations and reserved parking, visit calgarytransit.com.

Access Calgary

Access Calgary is responsible for assessing eligibility, co-ordinating the bookings, scheduling and dispatching shared-ride, door-to-door transportation services for Calgarians with disabilities. For more information about Access Calgary call 403-537-7770 or visit accesscalgary.ca.

Safety and security measures

Peace officers patrol Calgary Transit facilities 24 hours a day. They protect transit customers, employees and property, promote public safety and awareness, and enforce bylaws and provincial statutes on all Calgary Transit property, buses and CTrains.

An extensive network of closed-circuit cameras exist throughout the transit system. They monitor the stations, platforms, escalators, halls and stairs. These cameras are under 24-hour surveillance by Calgary Transit personnel.

All CTrain cars, platforms and stations are equipped with HELP phones that are activated by pressing a red HELP button. In case of emergency, use the HELP phone and

Calgary Transit Control Centre personnel will provide instructions and send emergency help immediately. Calgary Transit bus operators also have radio-equipment they use in an emergency to notify the appropriate personnel.

Operating times

The approximate operating times for transit service is shown below. For more detailed schedule information, check the Web, pick up a Pocket Schedule, or call Customer Service at 403-262-1000.

Weekday			
AM Peak	Midday	PM Peak	Evening
06:30 – 08:30	08:30 – 16:00	16:00 – 18:00	18:00 – end of service

Saturday		Sunday
Day	Evening	All day
06:00 – 18:00	18:00 – end of service	06:00 – end of service



Calgary Transit:

Your safety and security

Calgary Transit operates a safe system and is committed to the safety and security of its customers and staff. The following key messages are important to remember and follow at all CTrain stations and when crossing the CTrain tracks.

For your CTrain safety:

1 Crossings

- Be alert! Always stop, look and listen.
- Always look for and obey all signs and signals.
- Only use designated crossings.

2 Platforms

- Stand behind the yellow line on platforms.
- Listen for station announcements.
- Never walk or play on the tracks.

3 Security

- HELP phones are available at all stations.
- All platforms are equipped with security cameras.
- Transit peace officers can help you if you need assistance.





To provide safe, accessible and courteous public transportation services in response to the needs of our customers.

PROJECT BACKGROUND

In November 2007, City Council approved an extension from McKnight-Westwinds CTrain Station to the community of Saddle Ridge. The extension of the northeast CTrain line (Blue line) increases the ability and connectivity of northeast residents to access downtown and key destinations throughout Calgary, while reducing travel times.

Opening for service on Monday, Aug. 27, 2012, the design of Saddletowne and Martindale stations, feeder bus network and Park and Ride lot are the results of collaborative efforts of many stakeholders, including community associations, transit customers, Transportation Infrastructure, Calgary Transit staff and area aldermen.

Thank you to everyone who participated in the planning process to bring enhanced transit service to the citizens of Calgary.

Transit schedules and information:

Want to know more? Visit calgarytransit.com for more info, or call our Customer Service at 403-262-1000 or Teleride at 403-974-4000 (plus four-digit stop number).